



SUSTAINABLE SUPPLY

Building Trusted Partnerships for Stronger Supply Chains

OUR AMBITION:

Sustainable and ethical sourcing across tea, coffee and extracts by 2030

TEA AND COFFEE

100%

traceable by 2025

TEA AND COFFEE SUPPLIERS

100%

approved by 2025

STRATEGIC SUPPLIERS

100%

managed through SRM by 2030

WHAT WE'RE DOING

- Implementing a Supplier Relationship Management (SRM) program to provide a consistent and systematic approach to supplier engagement and management.
- Building stronger relationships to understand the challenges and risks, and support suppliers to address these through continuous improvement initiatives.
- Mapping our wider supply chain and potential risks from direct material suppliers by 2025.
- Mapping categories and spend across purchased goods and services by Business Unit by 2025.
- Measuring quantitative progress against our key objectives.